

Business Profile:

17 locations, 700 students, 7 teachers
Sivan Vigder, Owner

Sivan's Challenge:

When Sivan's Music for Brooklyn enrollment reached 500 students, he realized that he could no longer manage his business with present methods that combined several individual programs and tools. This required quite a bit of repetitive data entry and offered many opportunities for error. By searching the Internet, Sivan found several software solutions that offered features that appealed to him. After doing demos and free trials for several solutions, he found that Jackrabbit offered the features he needed in an integrated solution that would save him time and eliminate inaccuracies. Jackrabbit was the only solution that was flexible and robust enough to handle the complexities of Sivan's multi-location business.

The Details:

With Jackrabbit, processes that previously consumed much of Sivan's time are now done with one or two clicks. Once information is entered, Sivan can access the same data with every feature.

Time-savings and accuracy aside, Sivan gains insight into the status of his business and each of its locations through the reports that Jackrabbit produces. He can get an at-a-glance view - across all key indicators - that is updated in real time to the latest activity.

The deal sealer for Sivan was online registration. Jackrabbit simplifies and automates a complex, time-consuming process, totally taking its data-intense details out of his hands. He estimates that this feature alone saves him at least 2 or 3 days per quarter.

Sivan finds information for parents quickly and easily using Jackrabbit's Global Search feature. Every detail related to a student can be presented at his fingertips so that he can provide immediate answers.

Sivan admits that without Jackrabbit, he would not be able to manage the complexities of his business without help. The software's automation and integration capabilities enable him to handle everything himself.



"Jackrabbit puts order to everything. There are no mistakes because all repetitive and mundane tasks are automated. Online registration has set me free to spend time with my classes."

Jackrabbit is a good solid solution at a good price - especially when you consider the features and the power that Jackrabbit provides. Without Jackrabbit, I would definitely need to hire an assistant!"

Sivan Vigder

Jackrabbit's Value:

- Mundane, repetitive, error-producing tasks are transformed into error-free, one- or two-step processes.
- The portal gives parents control of their family data.
- Online registration enables parents to be self-serving and shows them up-to-date class and instructor availabilities.
- Reports give owners and managers view of vital business details.
- Global searches aggregate information and make it convenient for answering questions quickly.

